

FMCA Members Say it Best!

FMCAssist, Medical Emergency and Travel Assistance Program Success Stories

While on an RV trip in Virginia, a member was doing some maintenance work on his motorhome when his ladder collapsed. This caused him to fall and break his wrist, and he needed surgery. FMCAssist Medical Emergency and Travel Assistance Program took care of all aspects of the emergency trip home, and within two days, he was able to begin medical treatments.

During a multistate trip on the East Coast, a member became ill and experienced a fall in his motorhome. He broke two bones in his back and required emergency surgery as a result. FMCAssist Medical Emergency and Travel Assistance Program arranged to have him and his wife picked up by ambulance and taken to the airport, where a small jet flew them home to California. Another ambulance picked them up when they arrived in California and transported them to the rehab center. FMCAssist Medical Emergency and Travel Assistance Program also arranged to return the member's motorhome to his home in California.

An FMCA member experienced a medical emergency while wintering in Arizona. He was hospitalized for pneumonia and an irregular heartbeat, and his doctor advised that he should not drive home. FMCAssist Medical Emergency and Travel Assistance Program arranged to have one of his family members flown to Arizona in order to drive the RV to the member's home in Iowa.

I would like to thank you for the travel insurance benefit you added to your membership! We had an incident where my husband was in NC with his son and two brothers for a football game and ended up in the hospital unable to make his flight back. I called the company for advice and assistance. I was totally amazed with their genuine concern for my situation and speed with which they were able to arrange a flight for me to the hospital in SC and a flight back for the both of us when he was discharged. All transportation to hospital and from airports was ready and waiting for us when needed. I am so thankful to you for this benefit, and to the company that provided this help for us. The agent I worked with was incredible and I have nothing but praise for her and the help she arranged for us. Thank you everyone!

Last September a friend of ours from Texas was traveling in the Northeast and stopped in New Hampshire. While there she fell and hurt her knee. We had been in touch as she was coming by to visit on her way back to Texas. After talking with her we decided we would go up to N.H. and my husband would drive her back to our home in NY. Once back at our home, we got her in to see our orthopedic doctor and he told her the bad news, she would not be able to drive her motorhome back to Texas. I had gotten in touch with FMC Assist when I knew we were going to pick her up. I can't begin to tell you how great "Kathy" was in helping me help our friend. She went above and beyond with every detail and seeing that our friend got back to Texas and her motorhome delivered safely back. I am in hopes that I will never have to use this service, but if I do I will know that FMCA Assist will be with me all the way.
